



## **Summary of Consultation Responses:**

### **2023/013 Community Hub**

The survey ran from 30<sup>th</sup> October 2023 to 11<sup>th</sup> December 2023

215 responses were received. This was 213 online, and 2 paper surveys.

#### **This is a summary of the responses received.**

**Have you previously visited Lynton House in person for services provided by North Devon Council?**

No 88	40.93%
Yes 127	59.07%

**We are proposing to provide private areas, wheelchair accessibility (including counters) and translation provision in the new community hub. Is there anything that we should consider providing in the new Community Hub that we have not stated which is currently preventing you from being able to access Council services face to face at Lynton House?** 134 Responses

**Location of the proposed hub (within the Green Lanes Shopping Centre). This is proposed to be within unit 2-3 of the shopping centre. It was most recently occupied by M & Co Clothing store. This is on the left hand side of the square when entering Green Lanes from the main entrance off of the High Street.** 166 Responses

**Accessibility of the hub** 145 Responses

**Design and layout** 145 Responses

**Any further comments or suggestions?** 130 Responses

## **Equality Information:**

### **What is your age?**

• 20 to 24	2	0.96%
• 25 to 34	11	5.26%
• 35 to 49	26	12.44%
• 50 to 64	68	32.54%
• 65 to 74	57	27.27%
• 75 to 84	38	18.18%
• 85 and over	2	0.96%
• Prefer not to say	5	2.39%

### **Do you consider yourself to have a disability (according to the Equality Act 2010)?**

• No	175	84.95%
• Yes	27	13.11%
• Prefer not to say	4	1.94%

### **How would you describe your ethnicity?**

• White	192	91.87%
• Prefer not to say	13	6.22%
• Asian, Asian British, or Asian Welsh	2	0.96%
• Mixed or multiple ethnic groups	2	0.96%

### **What is your religion or belief?**

• Christian	95	45.67%
• No religion	85	40.87%
• Prefer not to say	20	9.62%
• Other religion	7	3.37%
• Jewish	1	0.48%

### **Sex**

• Female	121	57.89%
• Male	77	36.84%
• Prefer not to say	10	4.78%
• Other	1	0.48%

### **Please confirm if this is the same as registered at birth**

- |                     |     |        |
|---------------------|-----|--------|
| • Yes               | 197 | 94.71% |
| • No                | 1   | 0.48%  |
| • Prefer not to say | 10  | 4.81%  |

### **Sexual orientation**

- |                            |     |        |
|----------------------------|-----|--------|
| • Straight / Heterosexual  | 169 | 81.25% |
| • Prefer not to say        | 30  | 14.42% |
| • Bisexual                 | 4   | 1.92%  |
| • Gay or Lesbian           | 3   | 1.44%  |
| • Pansexual                | 1   | 0.48%  |
| • Other sexual orientation | 1   | 0.48%  |